

Astronaut Office

Risk Management and Safety Inputs

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• Situation:

- Programs and Projects accept residual risk on behalf of the risk takers.
 - Are the risk takers in the loop?
 - How do the Astronauts provide safety inputs?

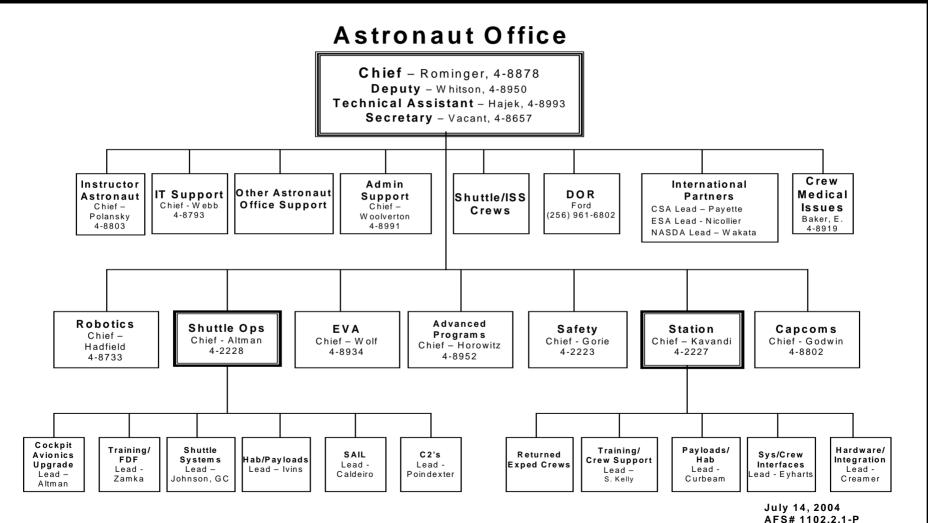


Astronaut Office Structure

- Branches Organized to Support:
 - Programs
 - Projects
 - Directorates
 - (Centers)
 - (Contractors)
 - International Partners
- Astronaut Development
 - Constructive Training



Astronaut Office Structure





External Interface

- Inputs to Lower Levels Preferable
- Astronauts, Engineers

– <u>Meetings</u>:

- Discussions
- Forums
- Boards

– Tests:

- Multi-Element Integration Test (MEIT)
- Crew Equipment Interface Test (CEIT)
- Terminal Countdown Demonstration Test (TCDT)



Astronaut Office Representation Shuttle Meetings

Monday	VITT Hardware Status	
Monday	CB Meeting	
Monday	Space Shuttle Cockpit Council (SSCC)	
Monday	CB Staff	
Monday - Friday	Special PRCB	
Monday	FOICB	
Monday	GPS PRT	
Tuesday	SICB	
Tuesday	ORB	
Tuesday	DT/CB Tagup	
Tuesday	T&O	
Tuesday	SMVF User's Forum	
Tuesday	Ascent GN&C/Abort Panel	
Tuesday	SASCB Preboard	
Tuesday	Cockpit Avionics Upgrade (CAU) Executive IPT	
Tuesday	Landing Officer Support Project (LOSP)	
Wednesday	VMS Planning Meeting	
Wednesday	OCCB	
Wednesday	"ALFRED" Preboard	

Wednesday	POCCB	
Wednesday	Upgrades PRCB	
Wednesday	Abort Improvement Panel	
Wednesday	Advanced Health Monitoring System IWG	
Wednesday	Propulsion Systems Integration	
Wednesday	SSP Schedules	
Wednesday	СРСВ	
Thursday	SSPPRCB	
Thursday	SASCB	
Thursday	SSP/ISSP Joint PRCB	
Thursday	NIP	
Thursday	OMS/RCS	
Thursday	Landing and Rollout	
Thursday	Landing/Decel PRT	
Thursday	RPOWG	
Thursday	Avionics Upgrade IPT	
Friday	AEFTP	
Friday	OFTP	



Astronaut Office Representation Shuttle Meetings

During Missions	Mission Management Team Daily
Prior to Launch	Orbiter Readiness Review
Prior to Launch	Rollout Readiness Review
Prior to Launch	FRR Level 3
Prior to Launch	SRB Element Acceptance Review
Prior to Launch	SRB Pre-flight Assessment
Prior to Launch	SRB Preflight Readiness Review
Prior to Launch	SSME Pre-flight Assessment
Prior to Launch	SSME Preflight Readiness Review
Prior to Launch	RSRM Element Acceptance Review
Prior to Launch	RSRM Pre-flight Assessment
Prior to Launch	RSRM Preflight Readiness Review

Prior to Launch	ET Pre-flight Assessment	
Prior to Launch	Crew/VITT Tagup (Initial, TCDT, LCD)	
Prior to Launch	Launch Count Working Group	
Prior to Launch	EMU Checkout/Airlock Closeout Pretest	
Prior to Launch	TCDT Orbiter Systems Chart Review	
Prior to Launch	LCD Orbiter Systems Chart Review	
Prior to Launch	ET Preflight Readiness Review	
As Needed	Window PRT	
As Needed	WSB PRT	
As Needed	MEDS Software	
As Needed	ed CAU Software	
As Needed	s Needed SSME Acceptance Review	
As Needed	SRS Inspections	
As Needed	Mode Exercise Meeting (Mode VI-VIII EDW&KSC)	



- Subject Matter Experts
 - Later in career
 - Points of Contact
 - Informal Conversations



Astronaut Office Positions

- Office White Papers
 - Crew Escape
 - Inspection Boom
- Operator's Perspective
- Historical Challenges
 - Inconsistency, Incorrectness
 - Accidents
 - Executive Support
 - Prime Crew Demands
 - Risk / Benefit Bias



Astronaut Office Shuttle Issues

1		Return to Flight (RTE)
2		External Tank (ET) Enhancements
3		Ascent Imagery
4		Ascent Debris
5	ON HOLD	Crew Fatigue
6	ON HOLD	Crew Certification and Training Facilities (NBL Availability, MDF, STA, VMS, etc.)
7	ON HOLD	TAL Site Secutiry & Talcom Support
8	ON HOLD	Safety Upgrades

9	ON HOLD	Ball Strut Tie Rod Assembly (BSTRA) Ball Cracks
10	ON HOLD	Body Flap Corrosion
11	ON HOLD	IMU
12	ON HOLD	SAIL Down Time
13	ON HOLD	Abort Performance Enhancements
14	ON HOLD	109 Throttles
15	ON HOLD	TAL Reassessment
16	ON HOLD	Training Issues



Effectiveness of Personnel

- Emotional Intelligence, Social Skills
- Communication Skills
 - When to talk, How to convince
- Technical Competence
- If Trust Broken:
 - Mend Relationships



Report of the Presidential Commission on the Space Shuttle Challenger Accident

(In compliance with Executive Order 12546 of February 3, 1986)

Recommendations Section II

- ASTRONAUTS IN MANAGEMENT
 - The Commission observes that there appears to be a departure from the philosophy of the 1960s and 1970s relating to the use of astronauts in management positions. These individuals brought to their positions flight experience and a keen appreciation of operations and flight safety.
 - NASA should encourage the transition of qualified astronauts into agency management positions.
- The function of the Flight Crew Operations director should be elevated in the NASA organization structure.



- Active Astronauts 96
 - Qualified CDR, PLT, MS
- Management Astronauts 46
 - Management astronauts are <u>experienced astronauts</u> who have been promoted to <u>other positions within</u>
 <u>NASA</u>, or astronauts on special duty assignments or sabbaticals that make them unavailable for direct support to the Astronaut Office.



Report of the Presidential Commission on the Space Shuttle Challenger Accident

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SHUTTLE SAFETY PANEL

- "NASA should establish an STS Safety Advisory Panel reporting to the STS Program Manager. The Charter of this panel should include Shuttle operational issues, launch commit criteria, flight rules, flight readiness and risk management. The panel should include representation from the safety organization, mission operations, and the astronaut office."



Report of the Space Shuttle Management Independent Review Team - February 1995 (Kraft Rpt)

OBSERVATIONS:

- "Early in the Mercury Program, the number of NASA people was relatively small..."
- "Program management ... over the past 25 years evolved into isolation from center management."
- "...The centers involved adopted the traditional matrix management style... This allowed both NASA and its contractors to function together with a complete understanding of...the decision-making process. NASA Headquarters established a working relationship with the centers ...and it functioned extremely well throughout the Apollo and early Space Shuttle Programs."



Report of the Space Shuttle Management Independent Review Team - February 1995 (Kraft Rpt)

 "The post-Challenger organization modified this, ... further changes that have generated confusion within and among NASA Headquarters, the centers, and the contractors as to responsibility and decision making. It is now increasingly difficult for center management to provide the classical technical inputs to program management and to provide the customary checks and balances that were essential in previous programs."



Report of the Space Shuttle Management Independent Review Team - February 1995 (Kraft Rpt)

SR&QA:

 "One of the most apparent examples in this regard is the area of SR&QA. As a result of the Challenger incident, a 'safety shield' philosophy has evolved creating a difficult management situation. Managers, engineers, and business people are reluctant to make decisions that involve risk because of the fear of persecution. As a result, a parallel and independent SR&QA element has grown to large proportions."



Report of the Space Shuttle Management Independent Review Team - February 1995 (Kraft Rpt)

SAFETY ENVIRONMENT

- "The Challenger incident created a safety environment in NASA that is duplicative and expensive. Safety is one of those terms that can be used to hide behind and prevent necessary change and innovation. The challenge lies in requiring NASA and its contractors to totally revamp these expensive habits and still operate a safe and reliable vehicle."
- RECOMMENDATION 7: "Restructure and reduce the overall SR&QA element."



Columbia Accident Investigation Board Report

CHAPTER 7: The Accident's Organizational Causes

 "NASA's <u>initial briefings</u> to the Board on its safety programs espoused a <u>risk-averse</u> philosophy that empowered any employee to stop an operation at the mere glimmer of a problem. Unfortunately, NASA's views of its safety culture in those briefings did not reflect reality." (p. 177)



- Inputs or Appeals
 - Boom Question
 - Strong Objections
 - Extra Training
 - Procedures (2A.1)
 - Solidarity with Mission Operations Directorate



Real Time Safety Inputs

- Engineering
 - Daily Reports
 - Mission Control Center (MCC) support
 - SPAN
- Crew Support Astronauts (CSA)
- CAPCOM
- Management
 - Mission Management Team (MMT)



Post-Flight Crew Reports

- Debriefing Process (Oral)
 - Many Organizations
 - ~ Three Weeks
 - CDR Sets Tone
- Formal Report (Written)
 - Written by Crew
 - Branch Chief Panel
 - Rigorous Tracking System
 - Programs and Organizations